

KEGONSA SANITARY DISTRICT

2240 US HIGHWAY 51
P.O. BOX 486
STOUGHTON, WI 53589

(608)873-0230 OR 800-474-0230
Sewer Emergency (608)843-6026
info@KegonsaSanitaryDistrict.com

MESSAGE FROM THE COMMISSIONERS—DECEMBER 2019



What Should You Put In The Toilet?

That's simple...

Piddle, Poop, and Paper!
and we mean toilet paper—that's it, nothing else.



We remind you of this every newsletter, but we can't stress enough how important it is not to flush anything but human waste and toilet paper down the toilet. We are still finding items mentioned below in grinder pump basins when our service operator is called out on service calls. **Please remember, toilets are not trash cans!** We have all seen the TV ads with manufacturer's claiming their product is flushable. Well, their claims may be true, but the KSD Sewer Use Ordinance and our grinder pump manufacturer have the following guidelines for items that **should not** be introduced into the sewer, either directly or through a kitchen waste disposal unit:

- Diapers, socks, rags, cloth, cleaning rags—all should be disposed of in your garbage!
- Baby wipes, disinfectant wipes, moist wipes, cotton swabs, sponges, etc.
- Sanitary napkins or tampons—all should be disposed of in your garbage!
- Collect grease and fats in a heat-resistant container, **cool**, and dispose of it in your garbage.
- Collect animal waste and dispose of it in your garbage. **No kitty litter in the toilet!**
- Aquarium gravel, when cleaning fish tanks, **do not flush** the rocks down the toilet!
- Seafood shells, egg shells, Coffee Grounds
- Batteries, Glass, Metal
- Plastic objects (toys, utensils, toothbrushes, etc.)
- Cigarette butts, Syringes, Latex/Vinyl items, Dental Floss
- Paint—not rinsing a paintbrush, but half a gallon of left over paint.

If you use a cleaning service, please make them aware that their cleaning supplies should be put in the trash, not flushed down the toilet! **If we find negligence on the part of the homeowner for the grinder pump failing, the homeowner will be charged for the repairs!** This would include the cost to pump out the basin, the parts that need to be replaced on the pump, and our service operator's labor.

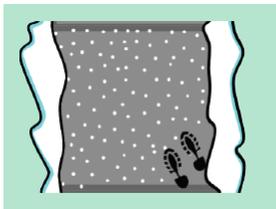
2020 Budget Approved

On November 5, 2019, we met and passed the District's 2020 budget. Effective January 1, 2020, the sewer user charge for a single family home will increase to \$43.00 per month. A major factor in the increase is Madison Metropolitan Sewerage District (MMSD) increasing their rates by 9.7% for 2020. MMSD processes our flow. With the age of our system, additional monies were also allocated for the maintenance of the system and the Highway 51 improvement project. In 2024, a roundabout will be installed at the intersection of Highway 51, County Road B, and County Road AB. KSD's forcemain currently lies where the proposed roundabout will be located and will need to be relocated.

Maintenance in 2019

In 2019, the District took on a major project replacing all the valves in the main pumping station. The valves would not close completely anymore preventing maintenance from being done to the pumps because we could not shut off the flow completely to each pump. In August, the entire system was shut down while the valve replacement occurred. A company was hired to do the valve replacement, and a separate company was hired to pump and haul the sewage to a lift station in McFarland. We thank MMSD for their cooperation in letting us dump in the McFarland lift station. When this project was complete, we were finally able to replace pump #1 in the main station. It is the last original pump in the main station to be replaced! These projects cost \$91,264 to complete and funds to pay for it came from the District's depreciation/emergency/reserve fund. And, be on the lookout this spring for the District's new service vehicle!

Chloride Reduction



Our staff has attended meetings at Madison Metropolitan Sewerage District (MMSD) about Chloride Reduction. They learned MMSD receives **80 million pounds** of salt from dissolved chloride a year!

MMSD has asked for our help in informing the public on how we can do our part to reduce salt entering the sewer system. Here's what we can do individually to help during the winter season:

Remember to "**Shovel, Scatter, Switch**," or simply put, remove the snow first, and most importantly, use the correct amount of salt. If you use salt, a coffee mug full of salt is enough for about 60-70 feet of sidewalk. Also remember, if the pavement temperature is below 15 degrees salt will not work. Switch to a blend that works at lower temperatures. Visit www.madsewer.org for more information!



The Commissioners and Staff of the District wish each of you a Joyous Holiday Season and a Safe and Happy New Year!



Office Hours

Monday, Wednesday, Thursday, and Friday
8:00 a.m. to noon

Service Operators are on duty

Monday-Friday
7:00 a.m.– 3:00 p.m.

Commissioners

Mike Sherry, President
Dan Hillery, Secretary
Mike Petersen, Treasurer

Staff

Brian Shotliff, Cindy Lehr
Rich Everson, and Jon Mahuta

- The Commission's regular monthly meeting is generally held the first **Tuesday** of each month at 7:00 p.m. Agendas are posted at Dunn Town Hall (website too), Quick Stop, and the Sanitary District Office.
- Please send your sewer user charge payments directly to the Sanitary District office to be processed. The address to send your payments to is: PO Box 486, Stoughton, WI 53589. There is also a **drop box** located in the garage service entrance door.
- For those of you who **share grinder pumps**, we believe that \$17 per home, per year is accurate for the power cost to run the grinder pump(s). If you share a grinder pump with your neighbor and the electricity to run the grinder pump comes from their home, you should be paying your neighbor your share of the electricity to run the grinder pump. It is your job to be a good neighbor.



Winter Reminders

- If you see a red light on or see water pooling near sewer lines, this is **not** normal and should be reported to the District immediately so any necessary repairs can be made.
- Please make sure your grinder pump basin lid is on and secure. There should be a lock on one side and a ring on the other.
- Please notify Digger's Hotline if you are planning any digging on your property, remodeling, or replacing a driveway so we can mark the sewer lines.
- If you have a grinder pump basin on your property, please be sure to prune/trim the plants around it so our service operators can gain access to the basin should repairs be necessary.
- Similarly, please do not pile brush on top of your grinder basins. **Snow and ice** accumulate on those piles during the winter, and our service operator cannot get to the grinder pump should repairs be necessary.
- If you plan on tearing down an existing home and rebuild, please contact our service operators. The existing line needs to be capped off. If you share a grinder pump and the electricity is on your home, arrangements need to be made for temporary service so your neighbors continue to have sewer service.

Kegonsa Sanitary District Quick Facts

KSD System:	Customers:
Sewer Mains: 20.11 Miles	Residential-553
Sewer Manholes: 129	Commercial-18
Grinder Pumps: 358	
Pumping Stations: Four Lift Stations and the Main Pumping Station	

The user charge delinquency rate for 2019 was approximately 6% of the amount billed. We appreciate the timely payments by the vast majority of our customers.

Sewer User Charge History:

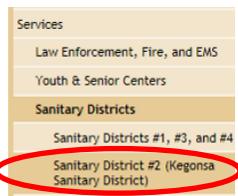
1990-1992	\$35.00	2011-2012	\$32.00
1993	\$33.00	2013	\$33.00
1994-1995	\$32.00	2014-2015	\$36.00
1996-1997	\$28.00	2016	\$38.00
1998-2008	\$26.00	2017-2018	\$40.00
2009	\$27.00	2019	\$42.00
2010	\$30.00		

We're on the Web!

The District has a link on the Town of Dunn's website! The Town's web address is:

[www.http://town.dunn.wi.us/](http://town.dunn.wi.us/)

Once there you will find our contact information, sign-up form for automatic billing, link to our latest Newsletter, and the monthly agenda.



Automatic Bill Payment Program

We are pleased to be able to offer you this convenient way to pay your quarterly sewer user charges. Currently, 238 customers are using the program. If you choose to sign up, this service will start with the March 1, 2020 billing. There are no charges for this service, but just like when you pay with a check, any transfers refused because of insufficient funds or a closed account will incur a service charge of \$25. Also, we have the ability to **email** invoices to you! Just let Cindy know and she will get you set up to receive your invoices via email. To help save on billing costs, it is OK to **prepay** your sewer user charge if you would like. This is available to both automatic bill payment customers and mail-in customers. Contact Cindy in the office if you have questions.

Automatic Bill Payment Enrollment Form (Please Print)

Customer Name: _____ Daytime Phone: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

New Sign up Change (Checking Account)

Kegonsa Sanitary District Account Number: _____

I would like my Quarterly Invoice emailed to my email address: _____

I hereby authorize the Kegonsa Sanitary District to charge my checking account quarterly for sewer user charges until further notice.

Signature: _____ Date: _____

You must include a **voided check** so that we can record the correct banking information. Please return this form to the District office. Kegonsa Sanitary District, PO Box 486, Stoughton, WI 53589.

